

### ***The Situation***

Trinity Pharma Solutions (TPS) had a new pharmaceutical client with a requirement for a formatted data/reporting solution. This was a solution that Trinity was well equipped to provide, until the client switched its database platform from MS-SQL to Oracle. Trinity lacked the Oracle background needed to meet this requirement in a timely manner.

### ***The Challenge***

Though the Trinity staff had done similar projects in the past, it had never worked with an Oracle database. If Trinity was to make the client's deadline with the new requirements, there wasn't time to get "up-to-speed" with the Oracle products.

### ***The Response***

Integra provided an on-site expert to join the team and assist in installation and configuration of the Oracle 9i database, as well as help in the design and development of the data warehouse. The Integra consultant

provided automated processes to create tablespaces, schemas and tables, as well as assistance with Oracle Enterprise Manager setup for exports, and backup/recovery. Process documentation and hands-on training was provided also.

### ***The Result***

The Trinity staff was able to get the job done much quicker, and have a much better understanding of their new system, and Oracle in general. The Integra consultant was able to quickly fit in with the team, and help provide direction to a group of highly trained technical people.

### ***The Technology***

Oracle 9i, PL/SQL, SQL \*Loader, SQL \*Plus, Oracle Enterprise Manager (OEM).



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